

Becoming Unstoppable with Digs with Dignity

Transcript

00:00:17:16 - 00:00:36:05 KIM HANNAY:

Thinking back to 2022, we were a small but mighty staff. We had a crew of six. Since then, our staff has almost doubled in size. We're now a staff of ten with seven full time employees and three part time employees, which has been huge growth just from all the things that we were able to accomplish after that, it's really kind of taking our organization to the next level.

00:00:36:05 - 00:00:51:13 KIM HANNAY:

And so now Digs recently just hit our 208th family. Back in 2022, we were a mere 5000ft² of space. It was just packed with goods and, since then, we've expanded four times.

00:00:51:15 - 00:01:13:00 JAN CLAIBOURNE:

We started out with 12 bays and now we're at 32, which then represents the 10,000ft² that we currently have. What I'm looking forward to in the future is that we continue to grow, and that means we're going to be impacting more families and the additional space to be able to do that. I'm really looking forward to a new warehouse.

00:01:13:03 - 00:01:26:03 KIM HANNAY:

We crossed path with Okeisha for the first time back in September of 2021. She's always been one of our, like more memorable clients, like she was always one to keep in touch, and that's kind of how the client liaison position was created.

00:01:26:03 - 00:01:56:06 OKEISHA WINSTON:

And to connect a bond with these clients is really, amazing. Not only do we talk about the apartment with Digs, we also talk about personal things.

I make them feel as comfortable as they can. And that's the good thing about it because we have, I mean, I have so many relationships with so many different clients and it's heartwarming, you know, to be on the other side now and to be able to give what was given to me back to the clients.

00:01:56:06 - 00:02:16:02 KIM HANNAY:

What has surprised me the most about being a purple paladin, I think just like the power of connection and the power of support and the power of community, the whole Grant Thornton community has just really wrapped their arms around us. And it wasn't a one off for us, like Grant Thornton has stayed in contact with us and help support adoptive family every year in a big, big way.

00:02:16:05 - 00:02:16:26 JAN CLAIBOURNE:

We are

00:02:16:26 - 00:02:18:14 OKEISHA WINSTON:

Digs With Dignity and

00:02:18:14 - 00:02:34:28 KIM HANNAY:

we're becoming unstoppable.

