

Who should own the Al roadmap?

Transcript

00:05 - 00:46

ZARA MURADALI:

Who do you think should be responsible or sponsoring, you know, that that strategic roadmap in a life science company? I would love, you know, as we as you wrap this panel discussion, I wanted to get your thoughts on, you know, the governance aspect as to how companies should be thinking about, you know, entering this journey if they haven't done so already. Because a lot of a lot of companies are thinking about it.

But ultimately, somebody has to be responsible for this rollout of this new tech with the life science companies. So maybe I start with, Matthew.

00:46 - 03:10

MATTHEW SAMPLE:

Sure. So, we were talking about this earlier. I think there are two ... it sort of depends on the company size, right? For smaller companies and startups, many of them are kind of almost that the ... stuff is still in the lab. It's still, it's pre-deployment. It's proof of concept. There's not a lot to govern there. Like, there could be some stuff related to data governance. Hopefully, they already have existing ... like they follow industry standards for data governance.

For Al governance, you know, there's ... if you're just a small company, there's not a lot to manage at that stage. What's more important than a large infrastructure of governance is actually conducting some landscape assessments of what are the risks, what are the regulations, what are also the human opportunities for your Al idea in your life science organization.

For a larger company, hopefully you've already done

that assessment. You already know what the landscape is. You know what (are) the possible harms to data subjects. You know what the risks of an inaccurate model would be. And you also know what, you know, what the latest regulations are.

At that stage, when you're really rolling it out, then you need a really advanced governance infrastructure. That could include leadership at the strategic level. So that means that, your C suite needs to know about the tech and they need to be informed about what are the .. what does the risk landscape look like?

But I really... this is something that we've been pushing at the at the institute, is bringing all the employees along in thinking about this division. So rather than just sending them an email saying, "By the way, we're going all in on Al and you're going to be coming with us," rather, like including them in the process of thinking, "What's the need? What's the vision? Here's the risks we're identifying."

And then if they're part of the conversation, it's much easier to sort of avoid problems before they happen. And that includes making decisions about, you know, should there be disclosures on the end ... whatever the end of your Al pipeline is? Should it say, you know, "This has been made by Al." or questions about communicating confidence levels? This is also really important for Al pipelines, you know. When is it done? Who cares?

So, these are, I think ... an organization-wide approach is a benefit. I also would be bereft if I didn't mention that I think that some people are better at doing landscape work than others. So, I think some of the skills that social scientists have are necessary here. Thinking about multisector, right? Some people in business develop this habit

through experience, but some people also are trained to do so. So people with social science backgrounds, with humanities backgrounds, especially if it's related to policy or law, these are sort of skill sets, I think, that are undervalued when it comes to building a governance infrastructure.

It could be that my advice is going to be unnecessary in a few years because Al ethics is becoming its own profession. There's even a certification that's, like, being drafted now for Al ethics professionals.

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